



Product	
Supplier	Flooring2
Product Type	Broadloom Carpet
Number	NT
Name	Natures Touch

Warranties	
Stain Resistance Limited Warranty	Lifetime
Soil Resistance Limited Warranty	Lifetime
Limited Pet Warranty	Lifetime
Manufacturer Defects Limited Warranty	15 Year
Texture Retention Limited Warranty	15 Year
Abrasive Wear Limited Warranty	15 Year

Stain Resistance Limited Warranty

Flooring^2 warrants that your carpet made will remain stain resistant to most household food and beverage substances, including coffee, mustard, household bleach cleaners, benzoyl peroxide and other water soluble, non-wax and non-oil-based stains for the life of the carpet. This warranty begins the date of installation and remains as long as owned by the original purchaser. **See Care & Maintenance Guide regarding professional cleaning.

Soil Resistance Limited Warranty

Flooring^2 warrants that your carpet will resist soiling from most common household soil for the warranty period. By properly maintaining your carpet, soil will clean up more thoroughly and fewer residues will remain on the carpet. Soil resistance means that your carpet will resist retention of the common dry dirt normally associated with carpet soiling. Light colored carpets will show soiling more than darker colors over time and will require more frequent cleaning to maintain its appearance. The warranty begins the on date of installation and will remain in effect for the stated period of the warranty. This warranty only applies to the original purchaser. ** See Care & Maintenance Guide regarding professional cleaning.

Limited Pet Warranty

Flooring^2 warrants that the surface pile of this carpet will resist stains from pet (domestic dog or cat) urine or feces for the life of the carpet from the original date of installation (excludes vomit.) If above-mentioned stains are saturated and result in wicking, these stains will release with additional re-cleaning for the life of the carpet from the original date of installation. (Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or padding.) If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Flooring^2 will handle such claims as stated in the "Flooring^2 Exclusive Warranty Obligations and (11) Limitation of Liability" section of this warranty document. This warranty applies to above-mentioned urine or feces stains only and does not cover odors.

WHAT IS NOT COVERED

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this document, also specifically excluded from this warranty is damage or stains caused by vomit, feces, urine other than pet (domestic dog or cat) urine or stains caused by acids or oil-based or wax-based substances including, but not limited to, tar, shoe polish, paints, lipstick or mascara.

Manufacturer Defects Limited Warranty

Flooring^2 warrants that your carpet is covered for the warranty period from manufacturing defects that occur when used in owner residences. By manufacturing, we mean any defect in material or workmanship. The warranty begins the on date of installation and will remain in effect for the stated period of the warranty. This warranty only applies to the original purchaser.

Texture Retention Limited Warranty

Flooring^2 warrants that your carpet will not exhibit significant twist or loss of texture from foot traffic for the warranty period based on specific products and the implied years of texture retention. Texture retention is the ability of carpet tufts to retain a normal amount of their visible size, shape and orientation. This includes the ability of cut pile tufts not to lose twist excessively. Texture change associated with normal pile crush is a characteristic of all carpet and is not covered under this warranty. Please note that the texture of any carpet will change to some degree in heavy traffic areas. Such conditions constitute normal wear and tear and are not covered by this warranty. The warranty begins the on date of installation and will remain in effect for the stated period of the warranty. This warranty only applies to the original purchaser. ** See Care &

Abrasive Wear Limited Warranty

Flooring^2 warrants that your carpet will not abrasively wear away by more than 10% in any area of the carpet for the warranty period. Abrasive wear is defined as countable loss of pile fiber, 10% or greater, resulting from normal foot traffic and is determined by pile weight comparison of the worn area to non-traffic areas, or testing using mechanical wear simulators. Abrasive wear means fiber loss, not changes in appearances, such as crushing or matting. The warranty begins the on date of installation and will remain in effect for the stated period of the warranty. This warranty only applies to the original purchaser. ** See Care & Maintenance Guide regarding professional cleaning.